


LEADING RIGHT NOW

1 *Promote connection*

Manufacture the moments that would typically occur less formally when face to face.




2 *Check in*

Ask how people are, listen to their response, empathise and ask how you might be able to support them.




3 *Be contactable*

Communicate your availability and let people know how they can contact you.




4 *Trust*

Assume that people are doing their best and give them the opportunity to show you they can deliver what you need from them.



5 *Be vulnerable*

Be kind to yourself and allow for different outcomes than you might have expected a month ago.



6 *Agree on expectations*

Agree on what is expected and how it can be measured so people can track their own performance and reflect on their achievements.

